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**PROVISION OF MEDICAL INSURANCE
COVER FOR MEMBERS OF STAFF**

TENDER NO: CAN/T/O8/2018/2019-2019/2020

CLOSING DATE: 20TH NOVEMBER 2018 AT 11.00 A.M.

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SECTION I: INVITATION FOR TENDERS

TENDER NO: CAN/T/08/2018/2019-2019/2020

TENDER NAME: PROVISION OF MEDICAL INSURANCE COVER FOR MEMBERS OF STAFF.

- 1.1 The County Assembly of Nakuru invites sealed tenders from eligible candidates for provision of medical insurance cover for Members of staff.
- 1.2 Interested eligible candidates may obtain further information from and inspect the tender documents at County Assembly of Nakuru, P.O Box 907-20100 Nakuru in the procurement office during normal office working hours (8.00 a.m-5.00 p.m.)
- 1.3 A complete set of tender documents may be downloaded by interested candidates in the Assembly's website: www.assembly.nakuru.go.ke
- 1.4 Prices quoted should be net inclusive of all taxes, and delivery costs, must be in Kenya Shillings and shall remain valid for one twenty(120) days from the closing date of the tender.
- 1.5 Completed tender documents are to be enclosed in plain sealed envelopes, marked with the tender number and name be deposited in the Tender Box at County Assembly of Nakuru reception or be addressed to; **The Clerk, County Assembly of Nakuru, P.O Box 907-20100 Nakuru so as to be received on or before 20th November 2018 at 11.00 a.m.**
- 1.6 Tenders will be opened immediately thereafter in the presence of the candidates representatives who choose to attend at the Assembly's committee room.

SECTION II - INSTRUCTION TO TENDERERS

2.1. Eligible Tenderers

- 2.1.1 This Invitation for Tenders is open to all tenderers eligible as described in the Appendix to Instructions to Tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.
- 2.1.2 The procuring entity's employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 2.1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.4 Tenderers involved in the corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

2.2 Cost of Tendering

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs. Regardless of the conduct or outcome of the tendering process
- 2.2.2 The price to be charged for the tender document shall not exceed Kshs.5,000/=
- 2.2.3 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

2.3 Contents of Tender Document

2.3.1 The tender documents comprise the documents listed below and addenda issued in accordance with clause 2.5 of these instructions to tenderers.

- (i) Instructions to Tenderers
- (ii) General Conditions of Contract
- (iii) Special Conditions of Contract
- (iv) Schedule of Requirements
- (v) Details of Insurance Cover
- (vi) Form of Tender
- (vii) Price Schedules
- (viii) Contract Form
- (ix) Confidential Business Questionnaire Form
- (x) Tender security Form
- (xi) Insurance Company's Authorization Form
- (xii) Declaration Form

2.3.2 The Tenderer is expected to examine all instructions, forms, terms and specification in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

2.4 Clarification of Tender Documents

2.4.1 A Candidate making inquiries of the tender documents may notify the Procuring entity by post, fax or by email at the procuring entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of the tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all candidates who have received the tender documents.

2.4.2 The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

2.4.3 Preference where allowed in the evaluation of tenders shall not exceed 15%

2.5 Amendment of Tender Documents

- 2.5.1 At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing an addendum.
- 2.5.2 All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.
- 2.5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

Language of Tenders

- 2.6.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

2.7. Documents Comprising the Tender

- 2.7.1 The tender prepared by the tenderer shall comprise the following components:
- (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9 and 2.10 below
 - (b) Documentary evidence established in accordance with paragraph 2.1.2 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
 - (c) Tender security furnished in accordance with paragraph 2.12 (if applicable)
 - (d) Declaration Form.

2.8. Form of Tender

2.8.1 The tenderer shall complete the Tender Form and the Price Schedule furnished in the tender documents, indicating the services to be provided.

2.9. Tender Prices

2.9.1 The tenderer shall indicate on the form of tender and the appropriate Price Schedule the unit prices and total tender price of the services it proposes to provide under the contract.

2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable.

2.9.3 Prices quoted by the tenderer shall remain fixed during the Term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.20.5

2.10. Tender Currencies

2.10.1 Prices shall be quoted in Kenya Shillings

2.11. Tenderers Eligibility and Qualifications

2.11.1 Pursuant to paragraph 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if it's tender is accepted.

2.11.2 The documentary evidence of the tenderer's qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

2.12. Tender Security

2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers.

2.12.2 The tender security shall not exceed 2 per cent of the tender price.

2.12.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7

2.12.4 The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form

- a) Cash.
- b) A bank guarantee.
- c) Such insurance guarantee approved by the Authority.
- d) Letter of credit.

2.12.5 Any tender not secured in accordance with paragraph 2.12.1. and 2.12.3 shall be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20.5

2.12.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity

2.12.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30

2.12.8 The tender security may be forfeited:

- (a) If a tenderer withdraws its tender during the period of tender validity.
- (b) In the case of a successful tenderer, if the tenderer fails:
 - (i) to sign the contract in accordance with paragraph 2.29 or
 - (ii) To furnish performance security in accordance with paragraph 2.30.
- (c) If the tenderer reject correction of an arithmetic error in the tender

2.13. Validity of Tenders

2.13.1 Tenders shall remain valid for 90 days after date of tender opening pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.

2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer granting the request will not be required nor permitted to modify its tender.

2.14. Format and Signing of Tenders

2.14.1 The tenderer shall prepare an original and a copy of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.

2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for un-amended printed literature, shall be initialed by the person or persons signing the tender.

2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

2.15 Sealing and Marking of Tenders

2.15.1 The tenderer shall seal the original and the copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL TENDER" and "COPY OF TENDER". The envelopes shall then be sealed in an outer envelope.

2.15.2 The inner and outer envelopes shall:

- (a) Be addressed to the Procuring entity at the address given in the Invitation to Tender.
- (b) Bear tender number and name in the invitation to tender and the words, "DO NOT OPEN BEFORE **20th November 2018 at 11.00 a.m.**

2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".

2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the Procuring entity will assume no responsibility for the tender's misplacement or premature opening.

2.16. Deadline for Submission of Tenders

2.16.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.2 not later than **20th November 2018 at 11.00 a.m.**

2.16.2 The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.5.3 in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.

2.16.3 Bulky tenders which will not fit the tender box shall be received by the procuring entity as provided for in the appendix.

2.17. Modification and Withdrawal of Tenders

2.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring entity prior to the deadline prescribed for submission of tenders.

2.17.2 The tenderer's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. A withdrawal notice may also be sent by fax or email but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.

2.17.3 No tender may be modified after the deadline for submission of tenders.

2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.

2.18. Opening of Tenders

- 2.18.1 The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend on **20th November 2018 at 11.00 a.m.** and in the location specified in the invitation for tenders. The tenderers' representatives who are present shall sign a register evidencing their attendance
- 2.18.2 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.18.3 The Procuring entity will prepare minutes of the tender opening, which will be submitted to tenderers that signed the tender opening register and will have made the request.

2.19 Clarification of Tenders

- 2.19.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.
- 2.19.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

2.20 Preliminary Examination and Responsiveness

- 2.20.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.20.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security forfeited. If there is a discrepancy between words and figures, the amount in words will prevail

2.20.3 The Procuring entity may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any tenderer.

2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.20, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender is one which conforms to all the terms and conditions of the tender documents without material deviations the Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

2.20.5 If a tender is not substantially responsive, it will be rejected by the procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

2.21. Conversion to single currency

2.21.1 Where other currencies are used, the Procuring entity will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

2.22. Evaluation and Comparison of Tenders

2.22.1 The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20

2.22.2 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.3.

(a) Operational plan proposed in the tender;

(b) Deviations in payment schedule from that specified in the Special Conditions of Contract

2.22.3 Pursuant to paragraph 2.22.2. The following evaluation methods will be applied.

a) Operational Plan

- i. The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.

b) Deviation in payment schedule

- ii. Tenderers shall state their tender price for the payment on schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.

2.22.4 The tender evaluation committee shall evaluate the tender within 30 days from the date of opening the tender.

2.23. Contacting the Procuring entity

2.23.1 Subject to paragraph 2.19 no tenderer shall contact the Procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.

2.23.2 Any effort by a tenderer to influence the Procuring entity in its decisions on tender evaluation, tender comparison, or contract award may result in the rejection of the Tenderers' tender.

2.24 Post-qualification

2.24.1 The Procuring entity will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.

2.24.2 The determination will take into account the tenderer financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the

tenderer, pursuant to paragraph 2.11.2, as well as such other information as the Procuring entity deems necessary and appropriate

2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

2.25 Award Criteria

2.25.1 Subject to paragraph 2.29 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

2.25.2 To qualify for contract awards, the tenderer shall have the following:-

- (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
- (b) Legal capacity to enter into a contract for procurement
- (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
- (d) Shall not be debarred from participating in public procurement.

2.26. Procuring entity's Right to accept or Reject any or all Tenders

2.26.1 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the Procuring entity's action. If the Procuring entity determines that non of the tenders is responsive, the Procuring entity shall notify each tenderer who submitted a tender.

2.26.2 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.

2.26.3 A tenderer who gives false information in the tender document about its qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

2.27 Notification of Award

2.27.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.

2.27.2 The notification of award will signify the formation of the contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.9. Simultaneously the other tenderers shall be notified that their tenders were not successful.

2.27.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.29 the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

2.28 Signing of Contract

2.28.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.

2.28.2 Within seven (7) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.

2.28.3 The contract will be definitive upon its signature by the two parties.

2.28.4 The parties to the contract shall have it signed within 21 days from the date of notification of contract award unless there is an administrative review request.

2.29 Performance Security

2.29.1 The successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in a form acceptable to the Procuring entity.

2.29.2 Failure by the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated tender or call for new tenders

2.30 Corrupt or Fraudulent Practices

2.30.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.

2.30.2 The Procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question

2.30.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya.

2.31.4 Appendix to instructions to Tenderers

The following information for the procurement of medical insurance cover for members of staff shall complement, supplement, or amend, the provisions on the instructions to tenderers. Wherever there is a conflict between the provisions of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

Instruction to tender reference	Particulars of Appendix to instructions to tenderers
2.1	Indicate eligible Tenderers: The invitation is open to Insurance Underwriting Companies Licensed by the Insurance Regulatory Authority
2.1.3	Qualification Information statement: This shall not be required
2.2.2	Price to be charged for tender documents. No charge. downloaded from the Assembly's website
2.11	Particulars of eligibility and qualifications documents of evidence required. Copies of:- i) Certificate of Registration under the companies Act (CAP 486) ii) Copy of valid Registration certificate with the Insurance Regulatory Authority for the current year iii) Certificate of valid tax compliance
2.12.1	Particulars of tender security if applicable. Kshs. 200,000.00 from a reputable bank and bid amount must be valid for an additional thirty (30) days after the expiry of the tender validity period
2.12.4	Form of Tender Security. The Tender Security shall be in the form of Bank Guarantee from a reputable financial institution in Kenya and in the prescribed format.
2.13	Validity of Tenders: Tenders shall remain valid for 120 days after date of Tender Opening
2.15.2 (b)	State day, date and time of tender closing: 20th November, 2018 at 11.00 am
2.15.2 (b)	The closing date will be on 20th November, 2018 at 11.00 am

2.16.1	Deadline for submission of Tenders: 20th November, 2018 at 11.00 a.m.																																											
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2.22	<p>Evaluation and Comparison of Tenders: The tender will be evaluated in three stages as follows:</p> <p>A. STAGE ONE: MANDATORY REQUIREMENTS</p> <table border="1"> <thead> <tr> <th>No</th> <th>Requirement</th> <th>Yes/No</th> </tr> </thead> <tbody> <tr> <td>(i)</td> <td>Certificate of Registration and /or Incorporation.</td> <td></td> </tr> <tr> <td>(ii)</td> <td>Duly filled and Signed Form of Tender and premium schedule.</td> <td></td> </tr> <tr> <td>(iii)</td> <td>Valid VAT /PIN Certificate from Kenya Revenue Authority (KRA)</td> <td></td> </tr> <tr> <td>(iv)</td> <td>Valid Tax Compliance Certificate from Kenya Revenue Authority (KRA)</td> <td></td> </tr> <tr> <td>(v)</td> <td>Valid Single Business Permit/Trade license issued by relevant government agency.</td> <td></td> </tr> <tr> <td>(vi)</td> <td>Tender security/ Bid bond of Kshs. 200,000.00 from a reputable bank valid for an additional thirty (30) days after the expiry of the tender validity period</td> <td></td> </tr> <tr> <td>(vii)</td> <td>Attach Valid copy of Underwriting Registration Certificate from Insurance Regulatory Authority (IRA)</td> <td></td> </tr> <tr> <td>(viii)</td> <td>Attach Valid membership certificate from Association of Kenya Insurer's (AKI)</td> <td></td> </tr> <tr> <td>(ix)</td> <td>Properly filled, signed and stamped mandatory Confidential Business Questionnaire.</td> <td></td> </tr> <tr> <td>(x)</td> <td>Presentation of a well bound, serialized and properly paginated tender document including the attachments (Numbering should be from 1,2,3...)</td> <td></td> </tr> <tr> <td>(xi)</td> <td>Provide a written declaration of any pending litigation issues either for or against the company</td> <td></td> </tr> <tr> <td>(xii)</td> <td>Copy of CR12</td> <td></td> </tr> <tr> <td>(xiii)</td> <td>Must be an insurance company and NOT a broker</td> <td></td> </tr> </tbody> </table>		No	Requirement	Yes/No	(i)	Certificate of Registration and /or Incorporation.		(ii)	Duly filled and Signed Form of Tender and premium schedule.		(iii)	Valid VAT /PIN Certificate from Kenya Revenue Authority (KRA)		(iv)	Valid Tax Compliance Certificate from Kenya Revenue Authority (KRA)		(v)	Valid Single Business Permit/Trade license issued by relevant government agency.		(vi)	Tender security/ Bid bond of Kshs. 200,000.00 from a reputable bank valid for an additional thirty (30) days after the expiry of the tender validity period		(vii)	Attach Valid copy of Underwriting Registration Certificate from Insurance Regulatory Authority (IRA)		(viii)	Attach Valid membership certificate from Association of Kenya Insurer's (AKI)		(ix)	Properly filled, signed and stamped mandatory Confidential Business Questionnaire.		(x)	Presentation of a well bound, serialized and properly paginated tender document including the attachments (Numbering should be from 1,2,3...)		(xi)	Provide a written declaration of any pending litigation issues either for or against the company		(xii)	Copy of CR12		(xiii)	Must be an insurance company and NOT a broker	
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(iv)	Valid Tax Compliance Certificate from Kenya Revenue Authority (KRA)																																											
(v)	Valid Single Business Permit/Trade license issued by relevant government agency.																																											
(vi)	Tender security/ Bid bond of Kshs. 200,000.00 from a reputable bank valid for an additional thirty (30) days after the expiry of the tender validity period																																											
(vii)	Attach Valid copy of Underwriting Registration Certificate from Insurance Regulatory Authority (IRA)																																											
(viii)	Attach Valid membership certificate from Association of Kenya Insurer's (AKI)																																											
(ix)	Properly filled, signed and stamped mandatory Confidential Business Questionnaire.																																											
(x)	Presentation of a well bound, serialized and properly paginated tender document including the attachments (Numbering should be from 1,2,3...)																																											
(xi)	Provide a written declaration of any pending litigation issues either for or against the company																																											
(xii)	Copy of CR12																																											
(xiii)	Must be an insurance company and NOT a broker																																											

N/B: ALL THE ABOVE MUST BE MET TO QUALIFY FOR THE 2ND STAGE

A. STAGE TWO: TECHNICAL REQUIREMENTS

GENERAL REQUIREMENT	SPECIFIC REQUIREMENT	WEIGHTING SCORE	MAXIMUM SCORE	
General Experience	Number of years in Business	-10 years and above = 10 marks Others prorated at: $\frac{\text{Number of Years} \times 10}{10}$	10	
Technical/Specific Experience	Evidence of having undertaken similar services- Provide a list of 15 current reputable clients each with Premiums of Kshs. 10 Million each and above (attach evidence in form of recommendation letters from 15 reputable clients including contact persons and telephone No. for reference)	-15 current Clients with recommendation letters= 15 marks -Others prorated at: $\frac{\text{Number of Clients} \times 15}{15}$	15	
Financial capability	Attach evidence of audited accounts for the last two years by a certified audit firm	-Two years audited accounts - 10 marks One year audited accounts – 5 marks	10	
Qualifications of key personnel	Provide a list of at least 10 management staff with their C.Vs	-10 management staff- 10 marks -Others prorated at: $\frac{\text{Number of Mngt. staff} \times 10}{10}$	10	
Paid up capital	Attach evidence	Kshs>100 Million= 20 marks Kshs.<100 Million= 10 marks	10	
Annual medical gross premium in previous year	Attach evidence	Kshs. >0.8 Billion =20 marks Kshs < 0.8 Billion =10 marks	10	

Claim Reimbursement	Must submit 100% evidence from current/recent clients of claim reimbursement to members who procure services from providers outside the panel or pay cash for services	Evidence of 100% reimbursement= 15 marks Below 100% reimbursement = 0 mark	15	
Debits	Demonstrate from recent(2 years) or current clients that debits are a reflection of actual number of members insured and not quoted sum during bidding	Evidence = 10 marks Lack of evidence= 0 mark	10	
Prove of prompt claims settlement ability to its Medical scheme clients	Evidence from at least 5 key major clients	5 evidence- 5 marks -Others prorated at: <u>Number of clients</u> 5	5	
Additional benefits	Demonstrate additional/enhanced benefits the firm may extend to Assembly other than the minimum over benefits indicated by the Assembly	-5 enhanced benefits – 5marks -Others prorated at: <u>Enhanced benefits x 5</u> 5	5	

The Pass mark for Technical Evaluation will be 80%. Candidates that will have attained those points will have their financial proposals evaluated.

B. Stage Three: Financial Evaluation

- a) The bidder with the lowest evaluated financial bid will be recommended for the award of the contract.
- b) The bidders must adhere to the recommended IRA ratings
- c) If there is a tie on the lowest quoted price between two firms, the firm with the highest technical points will be recommended for award.

SECTION III : GENERAL CONDITIONS OF CONTRACT

3.1. Definitions

3.1.1 In this Contract, the following terms shall be interpreted as indicated:

- (a) “The Contract” means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
- (b) “The Contract Price” means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
- (c) “The Services” means services to be provided by the tenderer including any documents, which the tenderer is required to provide to the Procuring entity under the Contract.
- (d) “The Procuring entity” means the organization procuring the services under this Contract
- (e) “The Contractor” means the organization or firm providing the services under this Contract.
- (f) “GCC” means the General Conditions of Contract contained in this section.
- (g) “SCC” means the Special Conditions of Contract
- (h) “Day” means calendar day

3.2. Application

3.2.1 These General Conditions shall apply to the extent that they are not superceded by provisions of other part of the contract.

3.3. Standards

3.3.1 The services provided under this Contract shall conform to the standards mentioned in the schedule of requirements.

3.4. Use of Contract Documents and Information

3.4.1 The Contractor shall not, without the Procuring entity's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring entity in connection therewith, to any person other than a person employed by the contractor in the performance of the Contract.

3.4.2 The Contractor shall not, without the Procuring entity's prior written consent, make use of any document or information enumerated in paragraph 2.4.1 above.

3.4.3 Any document, other than the Contract itself, enumerated in paragraph 2.4.1 shall remain the property of the Procuring entity and shall be returned (all copies) to the Procuring entity on completion of the contract's or performance under the Contract if so required by the Procuring entity.

3.5. Patent Rights

3.5.1 The Contractor shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

3.6 Performance Security

3.6.1 Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in SCC

3.6.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.

- 3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:
- a) Cash.
 - b) A bank guarantee.
 - c) Such insurance guarantee approved by the Authority.
 - d) Letter of credit.
- 3.6.4 The performance security will be discharged by the Procuring entity and returned to the Candidate not later than thirty (30) days following the date of completion of the Contractor's performance of obligations under the Contract, including any warranty obligations, under the Contract.

3.7. Delivery of services and Documents

- 3.7.1 Delivery of the services shall be made by the Contractor in accordance with the terms specified by the procuring entity in the schedule of requirements and the special conditions of contract

3.8. Payment

- 3.81. The method and conditions of payment to be made to the contractor under this Contract shall be specified in SCC
- 3.82. Payment shall be made promptly by the Procuring entity, but in no case later than sixty (60) days after submission of an invoice or claim by the contractor

3.9. Prices

- 3.9.1 Prices charges by the contractor for Services performed under the Contract shall not, with the exception of any price adjustments authorized in SCC vary from the prices quoted by the tenderer in its tender or in the procuring entity's request for tender validity extension the case may be. No variation in or modification to the terms of the contract shall be made except by written amendments signed by the parties.
- 3.9.2 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)

3.9.3 Where contract price variation is allowed the variation shall not exceed 10% of the original contract price

3.9.4 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

3.10. Assignment

3.10.1 The Contractor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent.

3.11. Termination for Default

3.11.1 The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor terminate this Contract in whole or in part:

- (a) If the Contractor fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.
- (b) If the Contractor fails to perform any other obligation(s) under the Contract
- (c) If the Contract in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the contract

3.11.2 In the event the Procuring entity terminates the contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those un-delivered and the Contractor shall be liable to the Procuring entity for any excess costs for such similar services. However the contractor shall continue performance of the contract to extent not terminated.

3.12. Termination for Insolvency

3.12.1 The Procuring entity may at any time terminate the contract by giving written notice to the Contractor if the contractor becomes bankrupt or

otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

3.13. Termination for Convenience

3.13.1 The Procuring entity by written notice sent to the contractor, may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entities convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.

3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor an agreed amount for partially completed services.

3.14 Resolution of Disputes

3.14.1 The procuring entity and the contractor shall make every effort to resolve amicably by direct informal negotiations and disagreement or disputes arising between them under or in connection with the contract

3.14.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.

3.15. Governing Language

3.15.1. The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the parties shall be written in the same language.

3.16. Applicable Law

3.16.1 The contract shall be interpreted in accordance with the laws of Kenya unless otherwise expressly specified in the SCC.

3.17 Force Majeure

3.17.1 The Contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

3.18 Notices

3.1.1 Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by Fax or Email and confirmed in writing to the other party's address specified in the SCC.

3.1.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

SECTION IV -SPECIAL CONDITIONS OF CONTRACT

Special Conditions of Contract as relates to the General Conditions of Contract

Reference of general conditions of contract

Special condition of contract

3.6 Performance security

Performance security is a requirement for this tender and the successful tenderer will be required to submit 5% of the total tender sum prior to contract signing.

3.7.1 Duration of Cover

One (1) year

3.7.1 Renewal of Cover

The contract will be renewable for 1 year subject to satisfactory performance by the service provider.

3.8 Payment

Annual premium will be paid either once (or on equal installments) at the beginning of the policy.

3.9 Price adjustment

As indicated in ITT above

3.16 Applicable law

Laws of Kenya

3.18 Notices

Procuring Entity: County Assembly of Nakuru, P.O Box 907-20100 Nakuru.

SECTION V-TERMS OF REFERENCE

Background

County Assembly of Nakuru (CAN) was established under the Constitution of Kenya 2010. The mandate of the Assembly is to represent, legislate and oversight in County of Nakuru. It is now compulsory for the Assembly to provide adequate medical cover for all its members of staff.

For this reason, CAN intends to contract the services of an experienced and reputable insurance company to arrange for medical cover for its members of staff.

Objective of the cover.

The primary objective of the cover is to provide a comprehensive in-patient and out-patient cover for members of staff and their immediate dependents i.e. spouses and their children.

Scope and eligibility

The medical scheme should cover a member of staff (employee/ principal member), a spouse and up to 4 dependent children of below 24 years of age. However, in exceptional circumstances, dependent children beyond 24 years who are in school or persons with disability may be covered in the scheme on provision of appropriate evidence.

Specific services

The provider is expected to provide the following:-

- i. Out-patient medical services:
 - a. Consultation
 - b. Surgery
 - c. Dressing
 - d. Maternity
 - e. Dental
 - f. Optical
 - g. Physiotherapy
 - h. Laboratory tests
 - i. Circumcision procedures (for persons not older than 18 years)
 - j. Prescribed ARVS

- k. Dermatological issues
 - l. Pre-existing conditions, chronic HIV and AIDS and cancer related conditions
 - m. Congenital conditions
 - n. HIV/ counselling, testing and provision of anti-retroviral drugs
 - o. Attendance to other opportunistic and terminal diseases such as TB, cancer etc. and Gynaecologists
 - p. Any other out-patient services agreed with the Assembly and not mentioned herein above.
- ii. Other out-patient benefits
- a) Laboratory investigations and x-rays, electrocardiograms, encephalograms, audiograms, radiotherapy or chemotherapy
 - b) Prescription medicines
 - c) Out-patient procedures e.g. dressing
 - d) ENT
- iii. In-patient medical services;
- a. General in-patient service
 - b. Medical services for pre-existing conditions, chronic HIV and AIDS and cancer related conditions
 - c. Medical service for congenital conditions
 - d. Medical services for HIV and AIDS including counselling, treatment, providing anti-retroviral and other related drugs
 - e. Medical services for other terminal diseases and cancerous related illness
 - f. Provision of drugs to staff and their (staff) dependents as prescribed by a medical practitioner
- iv. Other in-patient benefits
- a. Accommodation for parent/guardian accompanying a child below 10 years or an older child who has special needs
 - b. Doctors, surgeons and specialist fees
 - c. Laboratory investigations, x-rays, ultrasound and other scans
 - d. Intensive care (ICU/HDU)
 - e. Radiotherapy, chemotherapy, physiotherapy, massage
 - f. Gynaecological treatment
 - g. Day care surgery
 - h. Post hospitalization visits/follow-ups after discharge

- i. Local road and air evacuation in case of transfers
- j. Disability devices

The details of the covers shall be provided by the service provider and shall form part of the scope envisaged.

- v. Unique salient features (added values)
 - a. 100% Claim reimbursement from those providers not in the providers list
 - b. Any expenses for medical examinations done for check-up purposes not arising out of sickness or accident
 - c. Cover outside Kenya on holiday and business six weeks
 - d. 24 hour emergency/help line
 - e. Evacuation abroad for treatment not locally available
 - f. Health talks (e-mails, texts, face to face or one in one)
- vi. Detailed dental benefits
 - g. Tooth fillings/dentures
 - h. Root canal
 - i. X-rays
 - j. Polishing and scaling necessitated by a prevailing medical conditions and authorized by a doctor
 - k. Tooth extractions including surgical extraction together with anaesthetics fees
 - l. Decay
- vii. Detailed optical benefits

The optical cover provides for:-

 - a. Expenses related to the eye treatment
 - b. Eye testing
 - c. Treatment arising from injury to the eyes caused solely and directly by accident external and visible means or arising from a disease affecting the eye or optic nerve
 - d. The supply and fitting of eye glasses and frames on a prescription only from the company's approved ophthalmologist
 - e. The prescribed spectacles will be acquired from an approved optician. Please note that eyeglasses are limited to one pair every one year, unless otherwise proven to be medically necessary

- viii. Detailed maternity cover benefits Maternity cover will cater for;
- a) Delivery expenses
 - b) Pre-natal care
 - c) All immunizations on child care
 - d) Post-natal care and ultrasound all within the maternity limit

ix. Country wide net work

The health provider is expected to have a country wide network that can enable the members and their dependents to access medical services as and when the need arises. Where such facilities registered by the health provider cannot be accessed, the health insurance provider should be able to:

- a) Meet/reimburse the cost of treatment of members and their dependents and/or
- b) Liaise with the local medical institutions and private doctors to offer the needed services
- c) Such a scenario may be in cases of emergency and being in a region where the health insurance provider does not have a network. This will ensure that the members are at all times able to access medical attention in the course of their duties anywhere in the country.
- d) CAN will provide the health insurance provider with a list of the areas of operations outside Nairobi to enable them arrange for appropriate medical facilities for the members

x. Provision of quarterly reports

The health insurance provider is expected to furnish CAN with quarterly reports on the utilization of the members medical entitlement to enable the CAN inform the staff accordingly.

xi. Misuse of the medical cover

The health insurance provider is expected to report to CAN immediately in case of nay misuse of the medical cover by the beneficiaries

xii. Reporting

The health insurance provider shall be responsible to the Clerk, Nakuru County Assembly through the Director of HR

xiii. Deliverables

The health insurance provider shall be responsible for the following deliverables:-

- a. Conduct a briefing exercise and submit a report
- b. Furnish the CAN with the package of members' health insurance scheme it offers and how it operates, giving full details.

SECTION V - SCHEDULE OF REQUIREMENTS

The Assembly is comprised of 97 members of staff under the listed job groups;

Job group	Number of staff
R-T	5
K-Q	36
G-J	10
A-F	46
Total Number of staff	97

Annual Limit of cover

Civil service job groups and equivalent grades	Inpatient Annual limit	Outpatient Annual limit	Maternity Annual limit	Dental annual limit	Optical annual limit
R-T	2,000,000	250,000	150,000	30,000	35,000
K-Q	1,500,000	200,000	100,000	30,000	25,000
G-J	1,000,000	150,000	75,000	30,000	15,000
A-F	750,000	100,000	50,000	30,000	15,000

Premium Summary

Medical Cover	Premium
Out- patient	
In -patient	
Dental cover	
Optical cover	
Maternity cover	
Total Premium	

SECTION VI - STANDARD FORMS

Form of Tender

To:

Date

Name and address of procuring entity

Tender No.

Tender Name

Gentlemen and/or Ladies:-

1. Having examined the Tender documents including Addenda No. (Insert numbers) the receipt of which is hereby duly acknowledged, we the undersigned, offer to provide medical insurance cover under this tender in conformity with the said Tender document for the sum of

.....[Total Tender amount in words and figures]

or such other sums as may be ascertained in accordance with the Schedule of Prices attached herewith and made part of this Tender.

2. We undertake, if our Tender is accepted, to provide the Insurance Cover Services in accordance with the conditions of the tender.

3. We agree to abide by this Tender for a period of[number] days from the date fixed for Tender opening of the Instructions to Tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

4. This Tender, together with your written acceptance thereof and your notification of award, shall constitute a Contract between us subject to the signing of the contract by both parties.

5. We understand that you are not bound to accept the lowest or any tender you may receive.

Dated this _____ day of _____ 2005

[Signature]

[In the capacity of]

Duly authorized to sign tender for and on behalf of _____

Price Schedule Form

ITEM NO.	DESCRIPTION OF MEDICAL INSURANCE COVER	TOTAL PREMIUM (KSHS.)
1.		
2.		
3.		
4.		
5.		

CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give the particular indicated in Part 1 and either Part 2(a), 2(b), or 2(c) Which ever applies to your type of business

You are advised that it is a serious offence to give false information on this Form.

Part _____ General: Business Name

Location of business premises

Plot No. Street/Road

Postal AddressTel. No.Fax Email

Nature of business

Registration Certificate No.

Maximum value of business which you can handle at any one time Kshs.

Name of your bankers Branch

Part 2(a) – Sole Proprietor:

Your name in full Age

Nationality..... Country of origin

Citizenship details.....

Party 2(b) – Partnership

Give details of partners as follows

	Name	Nationality	Citizenship Details	Shares
1.
2.
3.
4.
5.
6.
7.

Part 2(c) – Registered Company:

Private or public

State the nominal and issued capital of the company –

Nominal Kshs..

Issued Kshs.....

Give details of all directors as follows

	Name Nationality	Citizenship Details	Shares
1.
2.
3.
4.
5.

Date.....Signature of Tenderer

If a citizen, indicate under “Citizenship Details” whether by Birth, Naturalization or Registration

TENDER SECURITY FORM

Whereas County Assembly of Nakuru (hereinafter called <the tenderer> has submitted its bid dated 5th October 2015 for the provision of medical insurance cover (hereinafter called <the tender>

KNOW ALL PEOPLE by these presents that WE [*name of bank*] of [*name of country*], having our registered office at [*name of procuring entity*] (hereinafter called <the procuring entity> in the sum of [*state the amount*] for which payment well and truly to be made to the said procuring entity, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this _____ day of _____ 20 _____

THE CONDITIONS of this obligation are:-

1. If the tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Form; or
2. If the tender, having been notified of the acceptance of its tender by the procuring entity during the period of tender validity
 - (a) Fails or refuses to execute the Contract Form, if required; or
 - (b) Fails or refuses to furnish the performance security, in accordance with the Instructions to tenders.

We undertake to pay to the procuring entity up to the above amount upon receipt of its first written demand, without the procuring entity having to substantiate its demand, provided that in its demand the procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the conditions, specifying the occurred condition(s)

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above stated date.

[Authorized Signatories and official stamp of the Bank]

(Amend accordingly if provided by Insurance Company)